



The DeutschlandTicket

What is the DeutschlandTicket?

The DeutschlandTicket was created as a permanent nationwide subscription ticket as part of the federal government's third relief package. In view of the positive response to the 9-Euro-Ticket, which was temporarily available in summer 2022 as part of a campaign initiative, the DeutschlandTicket is intended to relieve mobile people of the burden of rising energy and fuel costs. It is considered an environmentally friendly "flat rate for regional transport". This means that people in NRW can discover not only their federal state, but the whole of Germany by public transport.

Is the DeutschlandTicket available as a subscription or as a monthly ticket?

The DeutschlandTicket is only available as a subscription. If you no longer need it, the DeutschlandTicket can be canceled free of charge by the 10th of each month to the end of the month.

How long is the DeutschlandTicket valid for? When can I cancel?

The DeutschlandTicket is always valid for the current calendar month. It can be canceled monthly and can be canceled free of charge until the 10th of each month at the end of the month.

The DeutschlandTicket has been valid since May 1, 2023 and is available via the HST app and in the customer centers.

It is not limited to a specific promotional period, but is intended as a permanent offer to relieve the burden on citizens - also to sustainably promote the transport transition towards climate-friendly mobility.

How much does the DeutschlandTicket cost and how long is it valid for?

The ticket costs 58,00 € per month. It is valid from the first day of the month from which you start the subscription. Don't be alarmed by the term subscription, because the ticket can be canceled monthly. If you no longer need it, the DeutschlandTicket can be canceled free of charge up to the 10th of each month to the end of the month. If you do not cancel, it will be renewed and charged monthly.

Example: If you no longer wish to use the DeutschlandTicket from September, cancel it by August 10 with the transport company from which you purchased it or in the app by clicking the cancel button.

What other types of DeutschlandTicket are there?

In addition to the DeutschlandTicket for 58,00 € per month, there is also the DeutschlandTicket Sozial for 48,00 € and the DeutschlandTicket Schule for 38,00 €.

When and how do I get the DeutschlandTicket Sozial?

You can apply for the DeutschlandTicket Sozial in the same way as the conventional DeutschlandTicket. However, you must present proof of eligibility. In addition, you must be resident in Hagen to apply for the ticket from Hagener Straßenbahn AG.

When and how do I get a DeutschlandTicket Schule?

You can apply for a DeutschlandTicket Schule at one of our CustomerCenters using the order form. In order to purchase a DeutschlandTicket Schule, the school stamp of the school currently attended must be noted on the order form and/or a school certificate must be presented. Please note that not every school in Hagen is entitled to a DeutschlandTicket Schule.

Where can I get the DeutschlandTicket?

You can buy the DeutschlandTicket as a digital version with the HST app or the DeutschlandTicket app for smartphones or as a chip card at the CustomerCenter. It is not available from the driver or from ticket machines. You can find our CustomerCenters at the following addresses: Körnerstraße 25, 58095 Hagen and Graf-von-Galen-Ring 24 / Berliner Platz, 58095 Hagen.

Can I also travel first class with the DeutschlandTicket?

For 1st class travel, VRR offers the 1st class monthly ticket and the 1st class subscription ticket for 53,05 € per month each. It allows you to use 1st class on local trains in the VRR. It is valid in conjunction with the DeutschlandTicket or another subscription ticket. Use of first class is thus possible VRR-wide.

There is also the 1st class subscription ticket for the whole of NRW for 79,30 € per month.

This is then valid for first class travel throughout NRW.

Can I take my bicycle with my DeutschlandTicket free of charge?

The DeutschlandTicket does not include bicycle transport. If you would like to take a bicycle with you regularly, you can buy the new monthly bicycle ticket or the bicycle subscription ticket for the VRR area for an additional 33,45 € per month. It is valid in conjunction with the DeutschlandTicket or another subscription ticket. If you only want to take a bicycle with you from time to time, the VRR bicycle ticket, which is valid for 24 hours, is sufficient.

New: The bicycle subscription ticket is also available for the whole of NRW for 44,80 € per month.

Can another person travel free of charge on my DeutschlandTicket?

The DeutschlandTicket does not include the carriage of passengers. Accompanying persons under the age of six can travel free of charge, as children only need their own ticket from the age of six.

Can I take my child with me when I travel with the DeutschlandTicket?

Children under the age of six travel free of charge. Children over the age of six require their own ticket.

Can I bring a dog with me?

In the VRR area and in NRW, dogs can always be taken along free of charge. In other regions, there may be different regulations for taking dogs with you. Please enquire in advance, depending on your route.

Is the DeutschlandTicket transferable?

No, the DeutschlandTicket, in the app or as a chip card, is personalized and cannot be passed on. Only you may travel with the ticket. You must always carry a photo ID with you.

Can I also travel to the Netherlands (Venlo or Arnhem) with the DeutschlandTicket?

Yes, journeys to the Netherlands (e.g. Venlo or Arnhem) are still possible. You can use the following lines:

- RE 13 (Hamm – Unna – Hagen – Wuppertal – Düsseldorf – Mönchengladbach – Viersen – Venlo)
- RE 19 (Düsseldorf Hbf – Duisburg – Oberhausen – Dinslaken – Wesel – Bocholt / Emmerich – Emmerich-Elten – Zevenaar – Arnhem)
- SB 58 (Emmerich Bf – Nijmegen HAN)
- Bus 29 (Neukirchen -VI. Vluyners Südring– Straelen – Venlo)
- Bus 60 (Kleve Bf – Millingen de Gelderse Poort)
- Bus 91 (Emmerich Bf – 's-Heerenberg Molenpoort)

For journeys made exclusively within the Dutch territories or beyond the lines just mentioned, the Dutch fare continues to apply. The DeutschlandTicket is only valid on the above-mentioned lines.